



March 6, 2020

John Jackson: John J. Hacking & Cyber Security
via Blogger/Twitter

Dear Mr. Jackson,


First, thank you for your military service to our country. Second, I have reviewed your recent communications with Talkspace Client support and the Talkspace marketing department. I have also, today, reviewed your post on Talkspace entitled: "Many of Talkspace's Clients susceptible to Fraud" that was found at, among other sites: <https://www.johnjhacking.com/2020/03/talkspace-logic-flaw.html>

In that post you broadcast the following statements as truisms:

1. "Quite simply, many of their participating Enterprise clients are being robbed..."
2. "...how could Talkspace catch these fraudsters? I don't believe they are doing any validation on the back-end for their clients, contrary to what they state."
3. and the title itself: "Many of Talkspace's Clients susceptible to Fraud..."

Let me be clear, these statements are patently untrue and you have broadcast them to a public network which makes you responsible for both the damage to our contractual enterprise relationships and the damage to our brand that you have caused and continue to cause. In other words, you have defamed Talkspace by broadcasting untruths that can material damage a brand and/or a contractual relationship of the defamed Party. In no instance would Talkspace charge an enterprise partner or a health plan for services rendered to a user not deemed eligible by that partner. In no instance would Talkspace not pay a Therapist for services rendered to a user they served.

This letter is formal notice to cease and desist, as well as immediately retract such statements with clarification to your blatant and damaging misstatements. Failure to do so will result in further and immediate legal action.



John C. Reilly
General Counsel Talkspace